

2015 AHA DVDs and Windows 10

Issue

Some users have reported that the 2015 course DVDs will not play on Windows 10 systems.

Background & Solution

With the release of Windows 10, Microsoft no longer includes software for playing video DVDs; this requires third-party software. The software players below have been formally tested on Windows 10 with AHA course DVDs and were found to play the DVDs with few or no issues:

<u>Player</u>	<u>Version Tested</u>	<u>Available at</u>
Blaze DVD (\$49.95)	7.0	http://www.blazevideo.com
Corel WinDVD Pro (\$59.99)	11	http://www.windvdpro.com
Cyberlink Media Player	12.0.5627.59	OEM only*
Cyberlink PowerDVD (\$49.95)	15 (Pro)	http://www.cyberlink.com
Windows DVD Player (\$14.99)	3.6.1329.0	https://www.microsoft.com/en-us/store/apps/windows-dvd-player/9nblggh2j19w
Media Player Classic HC (Free)	1.7.10	https://mpc-hc.org/downloads

Various other “freeware” media players were also tested and were found to have playback/navigation issues. AHA cannot recommend using these to view our course DVDs on Windows 10 systems (the players tested were VLC Media Player 2.2.2; 5K Player 3.6; UMPlayer 0.98[P4]).

*Some Windows 10 computers may come with Cyberlink Media Player preinstalled, per existing OEM agreements.

Prices shown are MSRP in U.S. Dollars, and were current as of this writing. AHA does not endorse any specific media player; the players listed in this document are recommendations for informational purposes only.

2015 AHA DVDs and Windows 7 and 8

Issue

Some users have reported that the 2015 course DVDs will not play on Windows 7 or 8 systems.

Background & Solution

Some software DVD players on Windows 7 and 8 correctly play the previous AHA DVDs (2010), but will not play the 2015 DVDs without issues. **These software players include VLC Media Player, Corel WinDVD Pro, and HP MediaSmart.**

AHA is investigating the reasons for this. AHA's vendors use current authoring and copy protection technology in creating our DVDs, but there are many other variables that could contribute to this problem (computer hardware, DVD drives, operating systems, software players, etc.). We recommend playing the DVD using Windows Media Player on Windows 7 and 8 systems. Our internal and external tests confirm that Windows Media Player plays the DVDs without issues.

Issue

Some users report opening the DVDs in Windows Explorer, and seeing files with the extensions .VOB, .BUP, .IFO.

Solution

The above file types are DVD assets and are not meant to be individually played in a media player. Right-click on the DVD drive in Windows Explorer and select **Play**. This opens the DVD in your default media player. Alternatively, open Windows Media Player and play the DVD using the media controls.